



PETER PAN BUS LINES

70 YEARS OF SAFE  
TRANSPORTATION SERVICE



# J MODEL COACH





# J MODEL INTERIOR





# HISTORY

- ✓ Company founded in 1933
- ✓ Largest, privately owned carrier in the United States
- ✓ Travel 15 million miles per year
- ✓ Transport more 3 million passengers per year
- ✓ Presently have 123 MCI coaches
- ✓ 200 Union Drivers



# Mission Statement

- ✓ SAFETY
- ✓ QUALITY
- ✓ DEPENDABILITY
- ✓ SATISFACTION
- ✓ FAIRNESS



# On Board Computers History

- ✓ 1991 installed Rockwell Trip Master System on 120 Peter Pan Coaches
- ✓ Information downloaded daily
- ✓ Goal – Reduce over the road speeding, eliminate log falsification, payroll fraud and reduce accidents



# On Board Computers Accomplishments

- ✓ Payroll fraud has been eliminated
- ✓ Accidents have been reduced by approximately 30%
- ✓ Log falsification is minimal
- ✓ Unauthorized coach use, non existent
- ✓ Eliminated false accident claims



# On Board Computer Programs

- ✓ Driver incentive program
- ✓ Customer service program





# Driver Incentive

- ✓ Accident Free Bonus - \$400.00
  - Operate without a PREVENTABLE accident for one year
- ✓ Performance Bonus - \$600.00
- ✓ Performance Bonus Criteria
  - Driver must log on
  - Deductions for speeding and Idling



# Customer Service

✓ Complaint verification